

PAC SERIES INVERTER WARRANTY TERMS and CONDITIONS

1. Warranty Terms

Photovoltaic Inverters PAC series are supplied with 8 year factory warranty

Subject to the terms and conditions set out below, The Manufacturer agrees to repair or replace the Product at its own cost in circumstances where the Product does not perform in accordance with The Manufacturer's specifications during the Warranty period, commencing on the date of purchase.

2. Warranty Conditions

2.1 Proof of purchase must be provided when requesting service under Warranty.

2.2 The Manufacturer requires any customer requesting service under the Warranty to comply with directions from the Manufacturer in relation to troubleshooting any issue and facilitating any repair or replacement under these Warranty Terms and Conditions.

2.3 The Manufacturer reserves the right to replace the Product or relevant part with the same or equivalent Product or part, rather than repair it. Where a replacement is provided the Product or part replaced becomes the property of The Manufacturer. Replacement of the Product or a part under the warranty does not extend or restart the Warranty period.

2.4 Where the Manufacturer authorises warranty service of a Product, the Customer to deliver the product to the Authorised Repair Centre at the customer's own cost. The Product will be at the Customer's risk while in transit to and from the Manufacturer Authorised Repair Centre. The manufacturer will pay delivery costs back to Customer.

2.5 The Manufacturer may seek reimbursement of any costs incurred, where the Product is found to be in good working order.

2.6 The Manufacturer reserves reasonable discretion to determine whether the Product is or is not performing in accordance with the Manufacturer's specifications.

3. General

3.1 Legislation may imply warranties or conditions or imposes obligations on The Manufacturer, which cannot be excluded, restricted or modified in relation to consumer goods.

3.2 To the full extent permitted by law, but subject always to clause 4.1, the Warranty will not apply in respect of a Product:

- (a) If the Product has not been installed, operated, maintained or used in accordance with the manufacturer's instructions or specifications provided with the Product;
- (b) If the factory-applied serial number has been altered or removed from the Product;
- (c) To damage, malfunction or failure resulting from alterations, accident, misuse, abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, force majeure, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories, the operation of a computer virus of any kind, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the Product;
- (d) To damage arising during transportation, installation or while moving the Product, or to any transportation costs of the Product or any parts thereof to and from the Customer, unless otherwise specified in these Warranty Terms and Conditions;
- (e) To any failure, to the extent that the failure is not a failure of the Product to perform in accordance with its specifications;
- (f) To service of any product whilst it is outside Australia;

3.3 To the full extent permitted by law, but subject always to clause 4.1:

- (b) The Manufacturer's aggregate liability in respect of all claims under the Warranty shall not exceed the original purchase price of the Product or, at The Manufacturer's option, replacement of the Product with a like or similar Product.
- (c) The Manufacturer excludes all other warranties, conditions, terms, representations and undertakings whether express or implied.